

Station rules and regulations

Wellcome to our station!

We want all passengers and visitors to our stations to feel at ease on the premises. For this reason, we require you to observe the following regulations on Deutsche Bahn stations and forecourts:

The following is not permitted:

- crossing the tracks (rules governing exceptions are shown locally)
- leaving luggage unattended. In the event of wilful or grossly negligent infringement, we reserve the right to charge the person responsible with the costs for security measures taken and any damage that results.
- spraying, painting, marking, defacing, littering, fouling, damaging, sticking anything to or misusing equipment/fittings, surfaces, ceilings or walls
- misuse of emergency call installations
- blocking rescue or escape routes
- parking bicycles or other vehicles outside the designated areas
- riding cycles, using scooters, skateboards, in-line skates or similar items
- playing ball games
- sitting or lying on the ground, stairs or walkways
- disposing of litter, cigarette ends or chewing gum anywhere except the receptacles provided. This includes on or near platforms
- rummaging in litter bins
- smoking anywhere in the station or immediate vicinity – except in the designated smoking areas
- begging or harassing other passengers/visitors
- excessive alcohol consumption
- dealing in or consumption of drugs or other narcotics
- carrying foil balloons (danger of death on contact with live overhead lines)
- loud playing of sound systems
- feeding birds
- taking luggage trolleys off the station premises
- use of tripods or lighting technologies

Dogs must be kept on a lead when on the station and forecourts.

- Aggressive or dangerous dogs must also be wearing a suitable muzzle.

The following is permitted only with the prior approval of station management:

- carrying out advertising or promotional activities (e.g. distribution of products, product samples or promotional literature)
- affixing posters or notices
- selling or distributing merchandise or similar items
- live music, performances or events
- photo, film or television shoots for commercial purposes
- carrying out surveys or fund-raising activities
- distributing flyers, leaflets or similar on platforms or access routes to the platforms (overpasses, underpasses, stairways, escalators, lifts)
- public gatherings, marches or processions on platforms or access routes to the platforms (overpasses, underpasses, stairways, escalators, lifts) must be registered with the relevant authority in accordance with Section 14 of the Versammlungsgesetz (German law regarding public assembly) and, in addition, must only take place with the prior approval of station management.

Station management must be provided with prior notification of the following:

- distribution of flyers, leaflets or similar in any other areas of the station not mentioned above
- public gatherings, marches or processions in any other areas of the station not mentioned above must be registered with the relevant authority in accordance with Section 14 of the Versammlungsgesetz (German law regarding public assembly). In addition, station management must be notified in advance.

Please...

- always keep a safe distance from the track when you are on the platform. Take notice of the markings on the platforms and warning signs. Do not approach the edge of the platform until the train has stopped.
- ensure that luggage, prams and pushchairs are secured against rolling while on the platform.
- do not push or jostle when boarding.
- walk as far on the right as possible on stairs, and stand on the right on escalators.
- do not use the escalators if carrying heavy/bulky luggage and/or a pram or pushchair, owing to the high accident risk.

These Rules and Regulations apply on all property belonging to Deutsche Bahn.

Any violation of these Rules and Regulations will lead to ejection from the premises, barring from the premises, criminal prosecution and/or claims for damages.

All instructions given by our members of staff and the companies appointed by us to implement these Rules and Regulations must be complied with.

For any soiling caused intentionally, we shall charge a handling fee (minimum: EUR 40) for the cleaning costs incurred. This also applies to soiling caused by dogs.

We wish you a pleasant stay and an enjoyable journey.